

David E. Pilcher, CPCU, ARM, AIC, AAI

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Principal Consultant / Risk Management Professional / Litigation Support

EXPERIENCE

Self-Employed - Monrovia, CA

Nov 2001 - Present

Risk Management/Insurance and Claims Consultant

- Expertly managed multiple roles such as Risk Management, Insurance and Claims Consulting Services, and Expert Witness Testimony with rewarding success.
- Designated Expert Witness in all relevant legal actions pending before courts, including high profile civil litigation matter involving a workers' compensation medical provider v. a group of workers' compensation insurers centered on allegations of fraud, conspiracy, racketeering, and highly questionable workers' compensation claims practices that led to devastating financial damages for the Plaintiff.
- Highly skilled in planning, development, continuous improvement, strategic implementation, and execution of risk management and crisis management solutions for various case scenarios.
- Optimize risk and reward balance by applying and assessing basic factual evidence of each unique circumstance and statistical analytics as they relate to current regulations.
- Offered ongoing claims consulting, auditing and loss control services for regional clients in Southern California including NPI Medical Group, Pacific Staff Management, Elite Security Services, Braun Linen Services, ACS Group, Aihara Financial Insurance Services, Taro's Tapas, LLC, and Morris National, Inc., the New Otani Hotel and Yoshinoya West, Inc.

Fullerton School District - Fullerton, CA

Sep 2002 - Jun 2003

Risk Manager

- Full management responsibility for all Risk Management operations for K-8 School District with an enrollment of 13,554 students and approximately 1500 classified and certificated personnel spanning 22 sites.
- Keen ability to quickly identify areas of risk and define specific action plans to reduce/control risk through leveraging vast industry knowledge and exemplary leadership.
- Effectively administered district's property liability and self-insured workers' compensation programs, student accident insurance, and employee health and welfare benefits programs.
- Functioned as highly valued business partner with efficient governing of employee health and welfare benefits program including implementing Section 125 Cafeteria plan for health and childcare tax sheltered savings to employees and introducing vast improvements to management life insurance program.
- Served as district Board Member and Trustee for the Metropolitan Employees Benefit Association.
- Thoroughly planned, developed and actualized safety and loss control procedures throughout district.
- Skillfully advised on all risk and insurance related issues as well as conducted comprehensive contractual reviews.
- Devised and implemented annual budget comprised of \$1.35M for fiscal years 2002-2003.

Axis USA International Loss Adjusters - Pasadena, CA

Apr 2000 - Oct 2001

Casualty Claims Manager

- Selected by senior management to develop and execute Casualty Claims division for prominent international adjusting firm specializing in complex commercial and industrial property and specialty claims of Fortune 500 corporations.
- Paramount focus on business development and marketing including research and development of new products and services ensuring increased community awareness ultimately enhancing bottom line performance.
- Proficiently handled multiple-line casualty claims adjustments and investigations while continually providing the highest possible level of client support.

Travelers Property Casualty Diamond Bar, CA

Oct 1990 - Mar 2000

Investigative Case Manager/Litigation Specialist

- Closely managed litigation operations including in depth analysis of liability issues and formulating strong defense strategies, negotiation, settlement or adjudication of accepted and controverted claims.
- Entrusted with leading case management of workers compensation caseload including AOE/COE investigation and related issues, directing litigation, vocational rehabilitation and return to work programs.
- Expansive interfacing with risk management professionals, insured individuals, claimants, legal representatives, medical providers, regulatory agencies, rehabilitation counselors, law enforcement and repair and salvage vendors.
- Development and dissemination of compensability rationales, reserve advisories and effective resolution plans.
- Consistently maintained thorough and current knowledge of tort liability and common law principles, state and federal workers compensation law and labor code provisions.
- Managed multiple line property casualty claims enveloping general liability, commercial auto, and worker compensation.
- Meticulously conducted field and on site investigations and compiled notable evaluations of general liability claims including premises and operations, products and completed operations, contractual liability and commercial auto.

VOLUNTEERISM

Cal State Fullerton University Extended Education Program – Fullerton, CA
Risk Management and Threat Assessment Advisory Board

Alliance of Schools for Cooperative Insurance Programs (ASCIP) – Cerritos, CA
Loss Control Committee Member 2002-2003

City of Monrovia – Monrovia, CA

Volunteer Risk Management Assistant for the City of Monrovia

Drafted a model Ergonomics Policy in compliance with the OSHA proposal which was shared with the Risk Management of Corona, CA and Fairfax County, VA, and subsequently adopted for their use.

EDUCATION / PROFESSIONAL DEVELOPMENT

Bachelor of Arts, Psychology

University of California at Los Angeles - Los Angeles, CA

Chartered Property Casualty Underwriter-American Institute for Chartered Property Casualty Underwriters-Malvern, PA

Associate in Risk Management - Insurance Institute of America - Malvern, PA

Associate in Claims - Insurance Institute of America - Malvern, PA

Accredited Advisor in Insurance - Insurance Institute of America - Malvern, PA

LICENSURE / CERTIFICATIONS

California Department of Insurance - Sacramento, CA

Fire and Casualty Broker/Agent, Life Agent License #0652210

California Department of Industrial Relations, Self Insurance Plans - Sacramento, CA

Self Insurance Administrators Certificate

MEMBERSHIPS / PUBLICATIONS

CPCU Society, Los Angeles Chapter

Consulting, Litigation, and Expert Witness Section, CPCU Society

Claims Section, CPCU Society